

## General Data Protection Regulation (GDPR)

New laws are resulting in new regulations. In the past months your greateyes team has worked hard to implement the changes originating from the GDPR. These changes will protect your data and privacy. This is actually good news for both yourself and greateyes. We would like to take this as an opportunity to find out if you still like to hear from us in the future. As you might know, greateyes publishes a newsletter and also has a company profile on LinkedIn where we post updates on a regular basis. So in case you would like to stay connected with us we would encourage you to follow the link below and enter your email address in the form.



Sign up for **Newsletter**:

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Follow us on **LinkedIn**:

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## New: Product Support Department

With our success and growing customer base we wanted to ensure that enough attention will be given to customer care and support - now, as well as in the years to come. We have therefore invested into dedicated new space for our product support team. The team can now conduct their work even more efficiently with an enhanced natural work-flow in an open and clean environment to the benefit of our customers.



**Contact Support Unit.** In order to request technical assistance for your purchased product you can now submit an online contact form directly on our website. Using the contact form, we kindly asked you to include a brief description of the problem, product name and serial number. It will help us to more efficiently process your request. We aim to keep the downtime of your equipment to a minimum and will ensure to get in touch with you swiftly to further advise and assist you.

## New: GigE interface now available

We have now introduced a fast GigE interface to our cameras which offers a number of benefits:

**Long distance connections and remote camera operation** - GigE allows easy implementation of long distance connections between the camera itself and the control PC, which can be even extended with optional fiberoptic converters.

**Seamless plug-and-play connectivity and multiple camera control** - virtually works with all modern PCs and Notebooks, using GigE interfaces the setup and operation of multiple cameras in a lab or one experimental setup is very easy to achieve.

**Well suited for large multi user facilities** - GigE infrastructure is present everywhere in most of the larger facilities and can be readily used in conjunction with our detectors without the need to install additional hardware.

**High resilience against electro magnetic radiation and high magnetic fields** - shielding against electro magnetic pulses and strong magnetic fields is often not easy with USB, Camera Link or Firewire interfaces. GigE has shown in the past that it is the most resilient of all interfaces in this respect and can therefore ensure stable and reliable operation during measurement campaigns without interference.



## Upcoming Conferences / Exhibitions

Get in touch with greateyes and learn more about our products during the upcoming events:

**SRI 2018**

Booth 3SC1  
June 11-13, 2018  
Taipei - Taiwan

**Intersolar Europe 2018**

Booth A2.155  
June 20-22, 2018  
Munich - Germany

**XAFS**

Booth 4  
July 22-27, 2018  
Kraków - Poland

**XRM 2018**

Booth 11  
August 19-23, 2018  
Saskatoon - Canada

Stay connected with us to receive updates and news.

### CONTACT INFORMATION

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